TTLock Web Instructions

Logging in

Navigate to lock.ttlock.com & log in with your existing account.
(The details you use to log into the iOS/Android app)

If you do not yet have an account, please create one using the TTLock iOS/Android app.

TTLock Website

Main Menu

Upon logging in, the main menu shows the battery & network connection status for each device. There are links to send new codes/eKeys & to manage the device.

If your locks are separated into groups, these will be located on the left sidebar.

Lock Configuration

Clicking on a key safe brings up the configuration menu.

From here, active eKeys, Passcodes, & an event log can be accessed. The event log shows successful & unsuccessful unlock attempts.

It also shows the current lock status, MAC address, serial number & firmware version of the device, to help troubleshoot issues.

Operator	Unlock Method	Unlock Time	Status
paradewellington	unlocked via gateway	2021-04-29 15:55	Success
Alex B	unlocked via APP	2021-04-29 15:40	Success
Entire Service Maintenance	unlocked via passcode	2021-04-28 14:35	Success
Entire Service Maintenance	unlocked via passcode	2021-04-28 11:48	Success
Entire Service Maintenance	unlocked via passcode	2021-04-28 10:26	Success
Entire Service Maintenance	unlocked via passcode	2021-04-28 10:20	Success
Entire Service Maintenance	unlocked via passcode	2021-04-28 10:19	Success
1970	unlocked via passcode	2021-04-23 14:43	Fail
Corplock	unlocked via passcode	2021-04-23 08:59	Success
Entire Service Maintenance	unlocked via passcode	2021-04-22 16:14	Success

Sending Passcodes

Click "**Send Passcode**" & enter the desired name.

Choose a code type. Most commonly, "**Permanent**" or "**One-Time**" will be used, but timed or recurring codes can also be created.

Click the "**Plus Icon**" & select any other devices the user will have access to.
(On certain occasions this may not work, & the process will need to be repeated on the other devices)

After clicking "**OK**", a dialog box will show the generated passcode. The passcode is also shown in the "**Passcodes**" section of the key safe details.

This code can then be sent to the user.