

TTLock Web Instructions

Logging in

Navigate to <u>lock.ttlock.com</u> & log in with your existing account. (The details you use to log into the iOS/Android app)

If you do not yet have an account, please create one using the TTLock iOS/Android app.





Main Menu

Upon logging in, the main menu shows the battery & network connection status for each device. There are links to send new codes/eKeys & to manage the device.

If your locks are separated into groups, these will be located on the left sidebar.

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All		
289 Wellington	Please enter the lock name Search Issue	IC Card
	Key Safe 1 ■ 80% 중	Key Safe 2
	료 Send eKey 🖩 Send Passcode 🗄 Manage	🖂 Send eKey 🛅 Send Passcode 🔠 Manage



Lock Configuration

Clicking on a key safe brings up the configuration menu.

From here, active eKeys, Passcodes, & an event log can be accessed. The event log shows successful & unsuccessful unlock attempts.

It also shows the current lock status, MAC address, serial number & firmware version of the device, to help troubleshoot issues.

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All	Home > Lock Information			
289 Wellington	Key Safe 1 ■ 80% Lock Number: PPL_KB_4246ce MAC/ID: CD:8B:39:CE:46:42/2 Firmware: 5.1.0.200305	9 2828448	Send eKey	Send Passcode Remote Unlock ■ updated at 2021-04-29 15:55 ● Lock Status: Locked
	eKeys Passcodes	Records	E	Export deleting logs Export logs
	Operator	Unlock Method	Unlock Time	Status
	paradewellington	unlocked via gateway	2021-04-29 15:55	Success
	Alex B	unlocked via APP	2021-04-29 15:40	Success
	Entire Service Maintenance	unlocked via passcode	2021-04-28 14:35	Success
	Entire Service Maintenance	unlocked via passcode	2021-04-28 11:48	Success
	Entire Service Maintenance	unlocked via passcode	2021-04-28 10:26	Success
	Entire Service Maintenance	unlocked via passcode	2021-04-28 10:20	Success
	Entire Service Maintenance	unlocked via passcode	2021-04-28 10:19	Success
	1970	unlocked via passcode	2021-04-23 14:43	Fail
	Corplock	unlocked via passcode	2021-04-23 08:59	Success
	Entire Service Maintenance	unlocked via passcode	2021-04-22 16:14	Success

11-13 Thompson Street Abbotsford VIC 3067, Australia Call 1300 366 277 www.corplock.com.au



Sending Passcodes

Click "Send Passcode" & enter the desired name.

Choose a code type. Most commonly, "**Permanent**" or "**One-Time**" will be used, but timed or recurring codes can also be created.

Click the "**Plus Icon**" & select any other devices the user will have access to. (On certain occasions this may not work, & the process will need to be repeated on the other devices)

After clicking "**OK**", a dialog box will show the generated passcode. The passcode is also shown in the "**Passcodes**" section of the key safe details.

This code can then be sent to the user.

Lock Key Safe 1 * Name Contractor Name * Type Permanent Add Locks Passcode will also be valid on the selected locks Send Passcode Send Passcode Succeeded. The passcode is: 10334710	Send Passcode			
 * Name Contractor Name * Type Permanent Add Locks Passcode will also be valid on the selected locks Send Passcode Send Passcode Succeeded. The passcode is: 10334710 	Lock	Key Safe 1		
 Type Permanent Add Locks Passcode will also be valid on the selected locks Send Passcode Succeeded. The passcode is: 10334710 	* Name	Contractor Name		
Add Locks Passcode will also be valid on the selected locks Send Passcode Send Passcode is: 10334710	* Туре	Permanent	\checkmark	
Send Passcode X Succeeded. The passcode is: 10334710	Add Locks	Passcode will also be valid on the selected locks	;	
Succeeded. The passcode is: 10334710		Send Passcode	>	<
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