



# Corporate

## Locksmiths & Electronic Security

### CL250BF

## Rim Mounted Bluetooth Deadbolt

Our Smart Door Lock is a Keyless Digital / Electronic Door Lock which can be fitted as a Front Door Lock. It can be operated via Bluetooth or from remote locations using the TTLock iOS/Android app without the need for Internet or WiFi. It is suited for Homes, Offices, Airbnb, Motels, Holiday Homes etc.

The CL250BF has a 50mm back set. Slight modification enables the lock to fit in place of a Lockwood 001 or existing rim mounted locks. The versatility of the smart lock enables you to have greater control whilst being convenient and easy to manage. Not only does this increase your security, it also enables you to have greater peace of mind.

### Unlock Options

- Custom pin code
- Smart Phone (eKey)
- MiFare Card/Fob
- Fingerprint
- Remotely via Gateway (sold separately)

### Features

- Remote Lock/Unlock (disabled by default)
- Real Time Audit Trail
- Push Notifications
- Add/Delete Passcodes/eKeys
- Lock Setting Editing
- Lock Clock Changes
- Monitor Lock Status



**TTLock Available  
on iOS & Android**



**Works with**

**Google Home/Nest & Amazon Alexa**



Google Home



amazon alexa

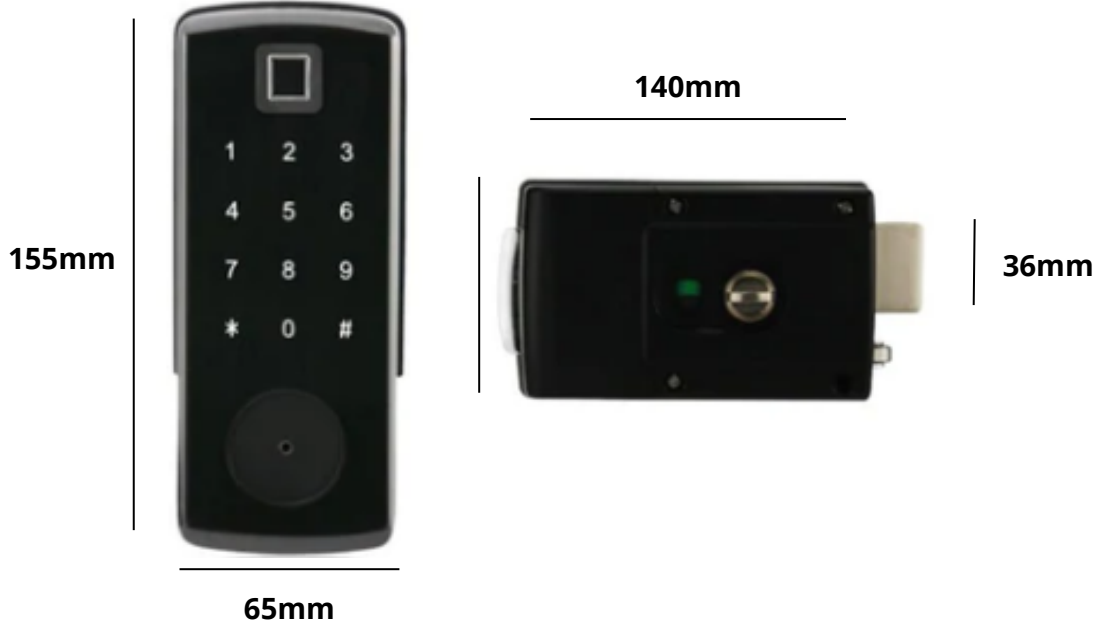


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## Locksmiths & Electronic Security

### CL250BF

### Product Specifications



<b>Product Code</b>	CL250BF
<b>Dimensions</b>	155x65x12mm (Outside Keypad)
<b>Material</b>	Zinc Alloy
<b>Weight</b>	1.3kg (Whole Package)
<b>Communication Mode</b>	Bluetooth 4.0 BLE (Bluetooth Low Energy)
<b>Unlocking Options</b>	Bluetooth, Pin Code, Mechanical Key, Fingerprint
<b>Support System</b>	Andriod 4.3/ iOS 7.0 above
<b>Unlock Time</b>	≈ 1.5s
<b>Power Supply</b>	4 x AAA Batteries
<b>Static Current</b>	≤ 30 uA
<b>Working Current</b>	≤ 200 mA



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### Features

1. Master Bluetooth Key: The "TTLock" app can be used to open the Lock using Bluetooth.
2. Master Code: The Bluetooth lock unlocks with a permanent Master code.
3. User Code: The mobile app can generate up to 300 codes, with validity durations including One Time, Permanent, or from 5 minutes to 180 days.
4. Wrong Code Entry Limit: After 5 unsuccessful attempts at entering a code, the Bluetooth lock will be unresponsive for 5 minutes. Mechanical key and Bluetooth Unlock can be used to unlock in this state.
5. Fingerprint access can be added through the TTLock app.
6. Time Auto lock: After successfully unlocking, the Bluetooth lock will be automatically locked after a period of time (between 5 to 120 seconds). The owner sets this function.
7. Simple Locking: Press \* key for 2 seconds to lock the Bluetooth lock.
8. Lower Battery Consumption: 4pcs AA batteries can provide 5000 openings
9. Lower Battery Indicator If battery power is low. it will emit low battery warning, battery level will also be updated on the app during Bluetooth unlock. If battery power runs out. Use the keys or a Micro USB cable to provide power and open the lock.
10. Decoy Code: 8 decoy digits can be entered prior to the actual code to prevent the code from being exposed.
11. The TTLock App can be used with multiple locks: Ensure you select the correct device when managing settings or adding users.





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**CL250BF**

## **Installation Instructions**

### Note:

1. Before using this lock, please pair it to the mobile phone App .
2. This lock is equipped with mechanical keys for manual unlocking. Remove mechanical keys from the package and keep them in a safe place and always have access to them.
3. To power on the lock, four alkaline AA batteries(not included) are required. Non-alkaline and rechargeable batteries ARE NOT RECOMMENDED.
4. This lock is not designed to be exposed to direct sunlight or rain. It is not waterproof IP rated.
5. The operation of setting lock has a stand-by time limit of 20 seconds; Without any activity, lock will shut after 20 seconds.
6. Keep your fingers clean when using this lock.

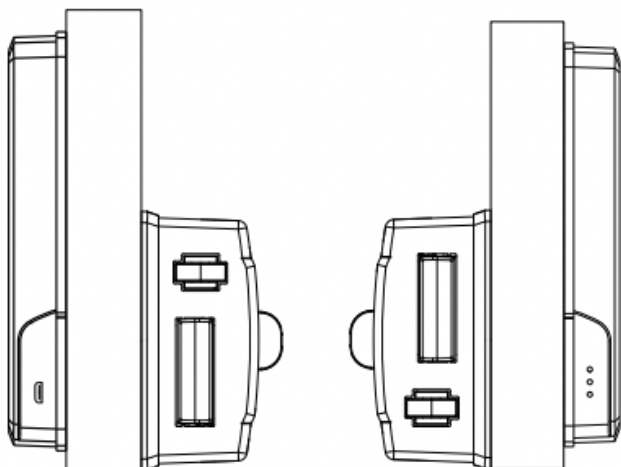
Please read this manual before operating your Smart Lock,and keep it for further reference.

# DOOR PREPARATION

1. Check door thickness and Door Frame.

- Door frame  $\geq 110\text{mm}$
- Door thickness: 38-48mm

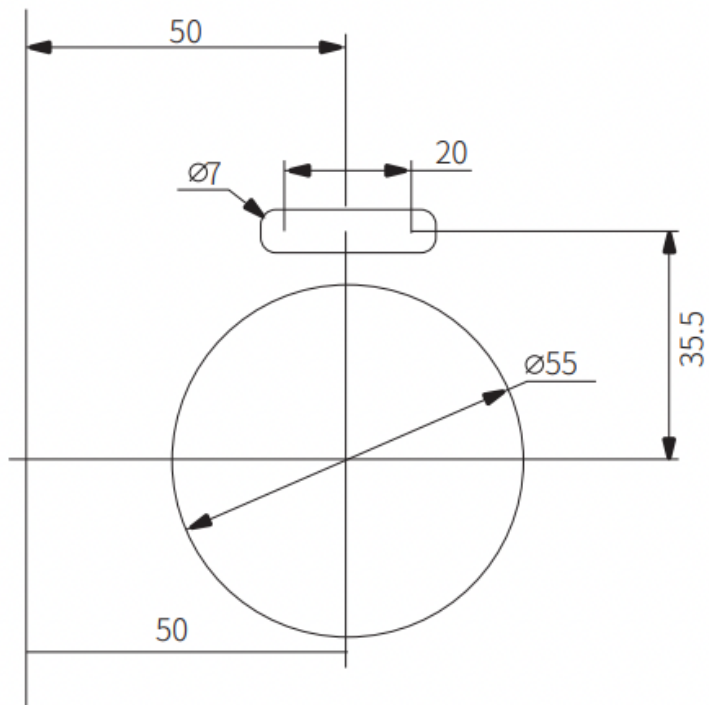
2. Check door open direction.



Left open

Right open

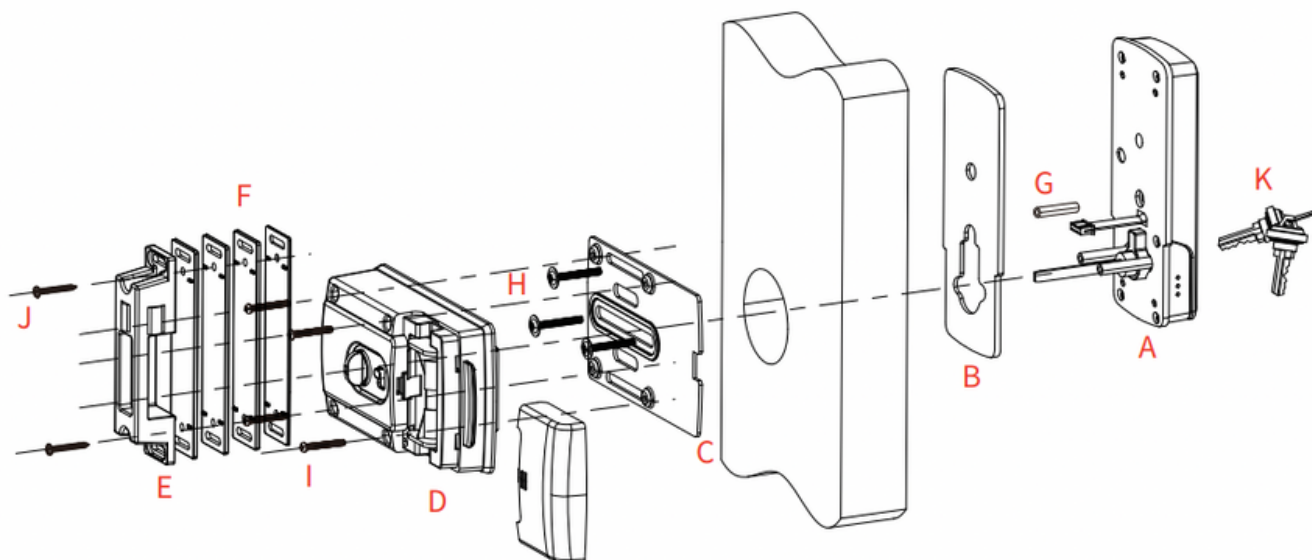
Door drill hole map



# PACKING LIST

<p><b>A</b></p>	<p><b>B</b></p>	<p><b>C</b></p>	<p><b>D</b></p>	<p><b>E</b></p>	
<p><b>F</b></p>	<p><b>G</b></p> <p>40mm</p>	<p><b>H</b></p> <p>30mm</p>	<p><b>I</b></p> <p>30mm</p>	<p><b>J</b></p> <p>30mm</p>	<p><b>K</b></p>

# INSTALLATION DIAGRAM

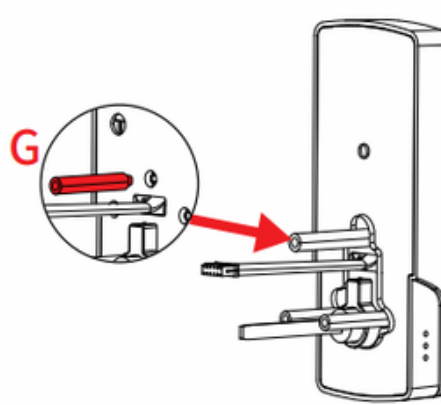
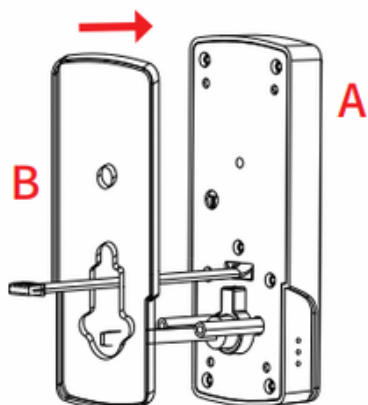


- A) Outdoor lock body \* 1
- B) Silicon gasket \* 1
- C) Mounting plate \* 1
- D) Indoor lock body \* 1
- E) Latch holding unit \* 1
- F) Hard plastic gasket \* 3

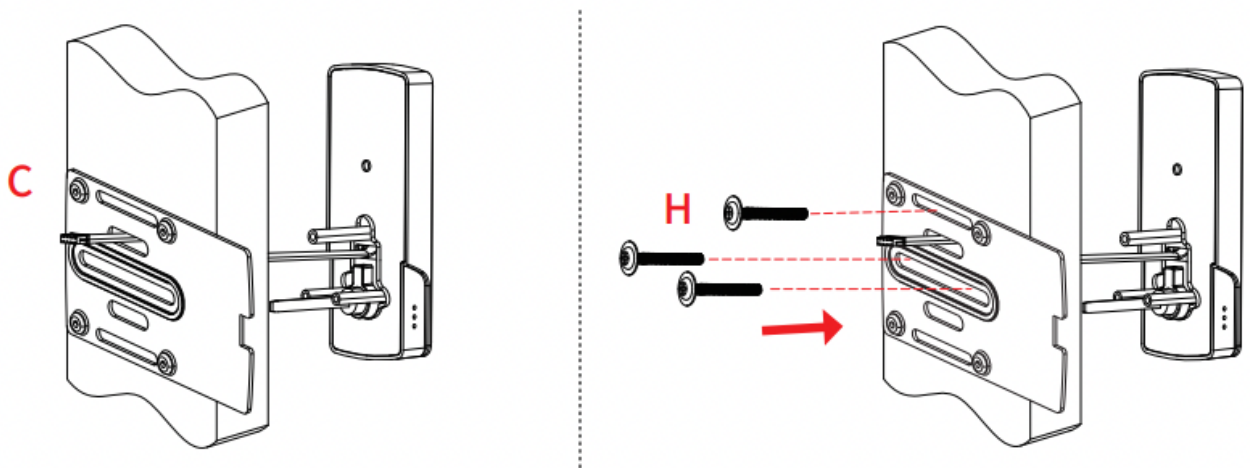
- G) Cylindrical sleeve bolt \* 1
- H) M4 Flat pad cross pan head bolt \* 3
- I) M4 cross pan head bolt \* 4
- J) M4 self tapping screw \* 2
- K) Mechanical key \* 2

# INSTALLATION INSTRUCTIONS

① Install outdoor unit(A) with gasket(B) and cylindrical sleeve bolt(G) on the door.

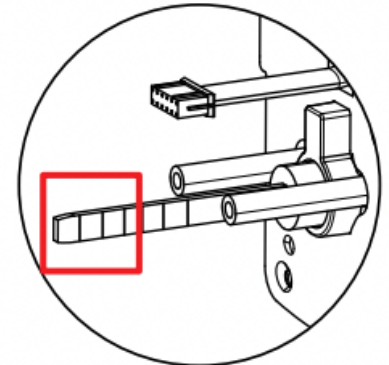
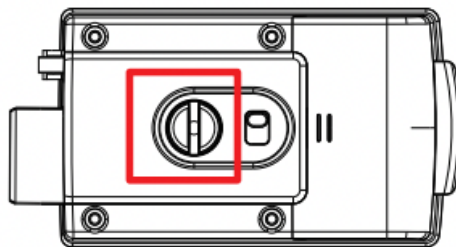
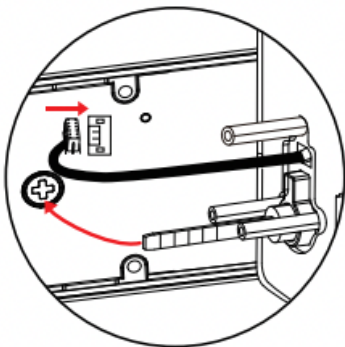
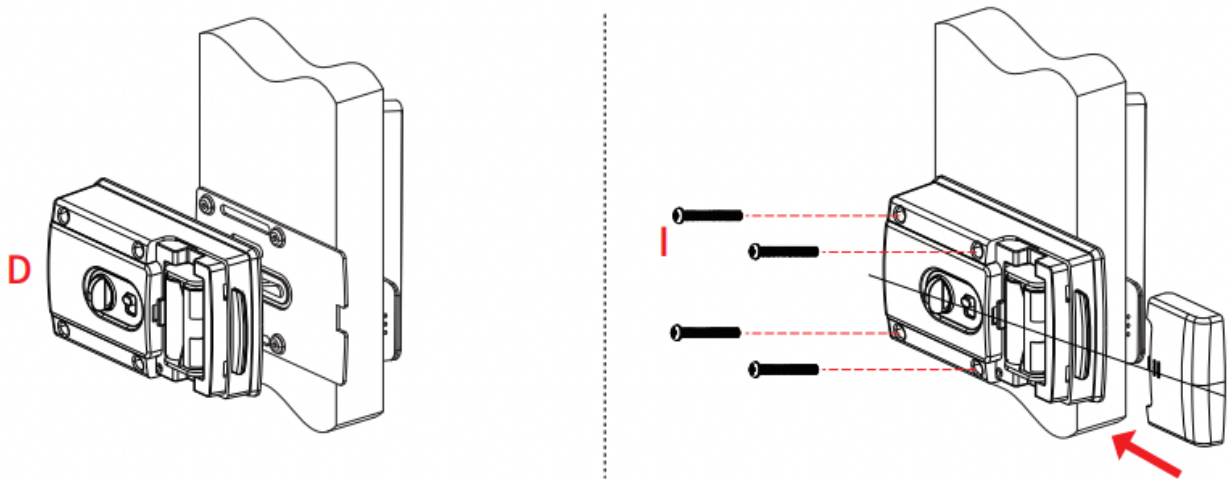


② Install mounting plate (C) with screws (H) on the door.



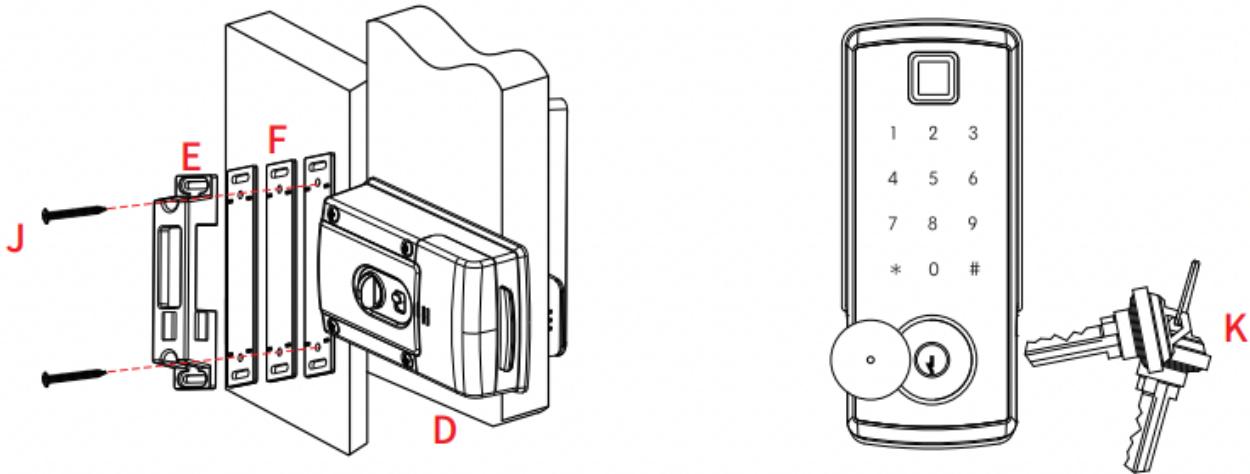
• Note: Push cable into the hole on the mounting plate at first.

③ Install indoor unit (D) with screws (I) on the door



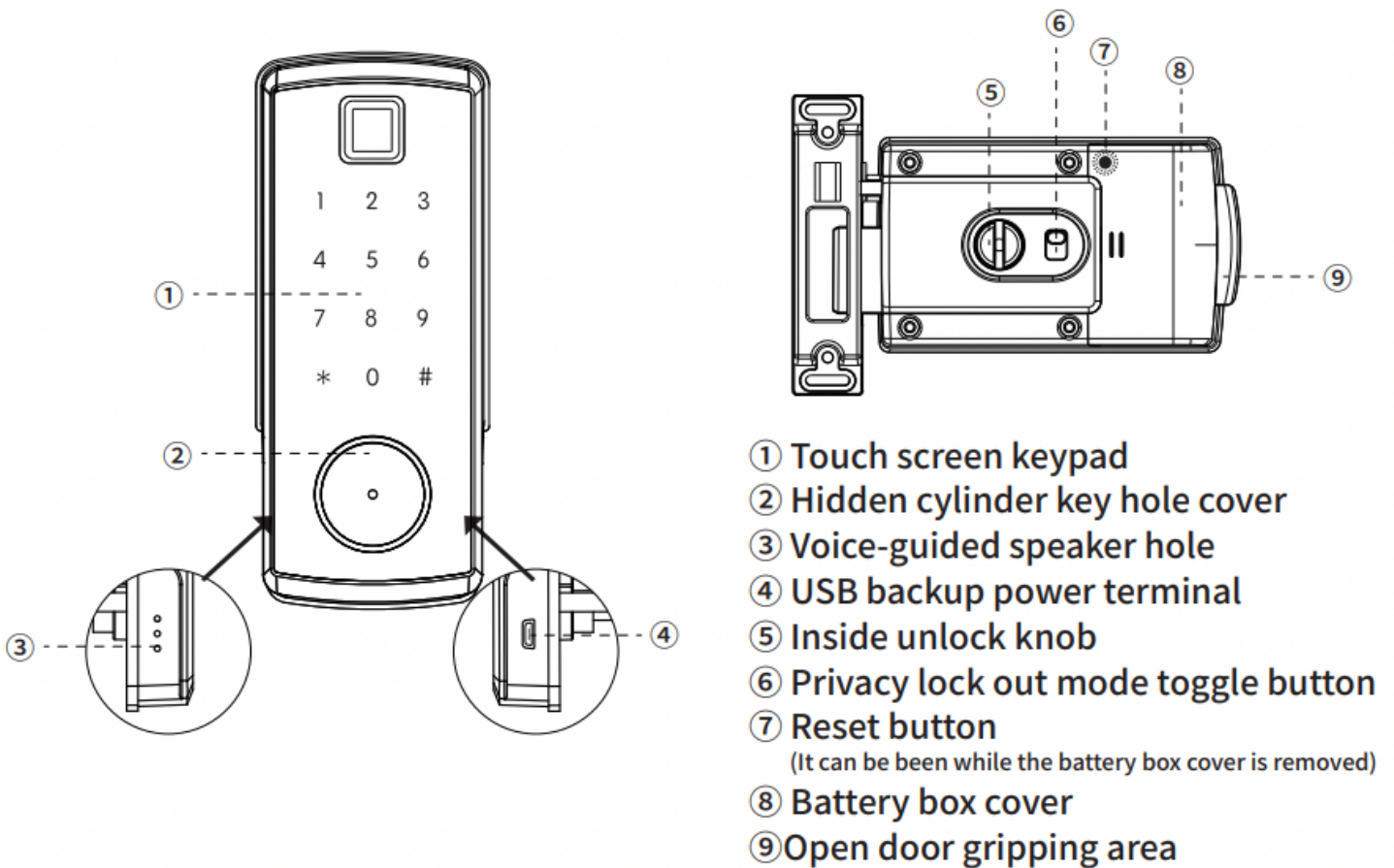
• Note: Put the lock spindle VERTICALLY into the hole connected to the knob at the indoor unit of the lock, that means the rotating part of the knob should also be turned to VERTICAL position.

④ Mark and install unit(E) with screws(J) and hard plastic gasket(F) on the door frame for strike



Testing the lock by rotating the knob on unit D and using mechanical key(K)

## APPEARANCE





# APP OPERATION GUIDE

## 1. APP Installation and Registration

- 1.1. Download the "TTLock" App from Google play store or Apple store.
- 2.2. Install and register an account with your phone number or email.

Note: The APP only supports Android 4.3 / IOS7.0 version and above. Once you pair a device with your phone/account, the device will not be able to link to other accounts, unless you remove the link from the App.

## 2. APP Connection

- 2.1. Turn on the Bluetooth on your phone.
- 2.2. Open the APP. Then click "Add Lock" and "Lock".
- 2.3. Touch the touch screen button of the smart lock to activate lock, the number keys indicator light will be bright and Click "Next" on the APP.
- 2.4. Find the smart lock name which starts with "xx\_xxx" and click "+".
- 2.5. Rename the name of smart lock and click "OK", then Click "Finish".

Note:

- (1) If you do not see the + sign, it means that that device has already been paired with another phone / account and cannot be linked to your phone. You will need the previous owner to remove the device from the account or transfer control of the device to your account. Also, remember that your phone must be connected to the internet (3G / 4G / Wifi) when ADD / LINK a new device.
- (2) Remove a Bluetooth Admin: Press and hold the reset button on the back panel of the lock, the lock will indicate "Please input initialization passcode", then enter "000#" on the keypad, the lock will be indicate "deleting administrator successfully", which means the lock has been restored to factory defaults after initialization.

## 3. APP Operation Instruction

### 3.1. Send eKey

eKey is a function for you to authorize the Admin rights to other members, who has download the same APP in their own phones. All the people who holds can control the smart lock.


### 3.2. Generate Passcode

The passcode receiver can unlock the smart by entering the passcode manually. The passcode can be set as different type: Permanent / Timed / One-time(6 hours) / Erase (24 hours) / Customized / Recurring . All passcodes generated can be sent to those in need by mail and chatting tools.

- 3.3. eKeys: A file to manage the status and history of eKeys.
- 3.4. Passcodes: A file to manage the status and history of Passcodes.
- 3.5 IC Card: A file to manage the status and history of IC cards.
- 3.6 Fingerprints: A file to manage the status and history of Fingerprints.
- 3.7. Records: View locking and unlocking information to check when and who used it.
- 3.8. Authorized Admin: Authorize the admin to the users who can operate the lock as an Admin user.
- 3.9. Setting
  - 3.9.1. Basics: Display the Lock Number, MAC/ID, Battery level, Lock Name(you can manually change name of the door), Lock Group(the administrator can add multiple locks for grouping,which is suitable for rental housing. It is more convenient for group management of personnel), Admin Passcode(the default passcode is the unlock passcode of the administrator, which can be manually changed to a custom passcode).
  - 3.9.2. Auto Lock: Off-by-default. Open the App-click Setting, click Auto Lock-turn on and set time to 10S, 15S, 30S, 60S or Custom seconds you need, then click OK. When the setup is completed, it will be automatically locked after unlocking (for example, it will be automatically locked 10 seconds after unlocking if the time is set as 10 seconds).
  - 3.9.3. Lock Clock: Calibrate time of the lock.
  - 3.9.4. Diagnosis: Analyse the problem of the lock.
  - 3.9.5. Read Operation Records: This operation will read all records stored in the lock.
  - 3.9.6. Firmware Upgrade: to check whether there is any update version.
  - 3.9.7. Unlocking Notification: On-by-default. If this function is on, the administrator's phone will receive the unlocking information when someone who assigned with a key unlocks the door with the APP.
- 3.10. System Settings
  - 3.10.1. Sound: On-by-default, you can manually close it to turn off App system unlock operation sound.
  - 3.10.2. Touch to Unlock: Off-by-default, this function is invalid when the “ttlock” APP is turned off or running on the background of your phone. When the APP is open and connect within 10 meters from the lock, any family members can unlock the door by pressing any one touch screen button for at least 2 seconds. It is recommended to close the option if you do not need it.
  - 3.10.3. Lock Users: You can check your lock users here.
  - 3.10.4. Lock Group: the administrator can add multiple locks for grouping, which is suitable for rental housing. It is more convenient for achieving group management of personnel. It can be modified or deleted if not needed.
  - 3.10.5. Transfer locks: This function is used to transfer the administrator rights. Once transferred, you will not be the administrator again.
  - 3.10.6. Transfer gateway: This function is used to transfer the gateway. Once transferred, you will lose the right for managing the gateway.
  - 3.10.7. Languages: App system language setting.
  - 3.10.8. Screen Lock: After the function is turned on, you need to use your fingerprint or account password to open the the lock App. No need to verify again within 3 minutes.

# OPERATION INSTRUCTIONS FOR DIFFERENT FUNCTIONS

## 1. Unlock

- 1.1. Unlock with APP: Turn on the app and click the lock icon  in the interface to unlock it (The phone should be within 10 meters from the door lock).
- 1.2. Unlock with passcode: enter the numeric passcode and then press the # key to confirm the unlocking (The Admin Passcode can be set in the APP setting).
- 1.3. Unlock by touching the keypad: Open the APP, then turn on the “Touch to Unlock option” in the System Settings. Touch the keypad to unlock the door (The phone is required to be connected to WiFi or mobile data network and within 10 meters from the door lock).
- 1.4. Unlock by mechanical key: use a pointed object to open the circular keyhole which is under the touch screen button then insert the key to unlock it.
- 1.5. Unlock manually: manually twist the knob on the Back panel to unlock it.
- 1.6. Unlock with IC card: Swipe the valid mifare card to unlock it.
- 1.7. Unlock with Fingerprint: Press the valid fingerprint to unlock it.

## 2. Lock

- 2.1. Lock with APP: Turn on the App, press and hold the lock icon for 5 seconds to lock it. (The phone should be within 10 meters from the door lock).
- 2.2. Auto Lock: When you turn on the “Auto Lock” option in the APP and set the auto lock time, the lock will be locked automatically after you unlock the door.
- 2.3. Lock with the # key: press and hold the # key on the front panel keypad for 3 to 5 seconds to lock.
- 2.4. Lock by mechanical key: use a pointed object to open the circular keyhole which is under the touch screen button then insert the key to unlock it.
- 2.5. Lock manually: manually twist the knob on the Back panel to lock it.

## 3. Modify the Administrator's Unlocking Passcode

Open the APP - locate the lock you want to change admin passcode - click Setting - click Basic - click Admin Passcode - enter the new passcode with 4-9 numerical digits - click OK (The phone is required to be connected to WiFi or mobile data network and within 10 meters from the lock).

## 4. Remote Authorization of ekey

Turn on the APP - click Send eKey - select the ekey type as "Timed" or "Permanent" - Enter the APP account of the recipient-click Send button.  
(The phone is required to be connected to WiFi or mobile data network)

## 5. Freeze / Delete / Authorize / Name / Operate Already Sent ekeys by Administrator

Turn on the APP- click eKeys - click the ekey that has been sent - click Name / validity / delete the eKey info you need - clicking the menu on the upper right corner to conduct the freeze / authorization operation. (The phone is required to be connected to WiFi or mobile data network.)

## **6. Switch Administrator**

### **6.1. Delete the Administrator right**

Open the APP- locate the lock - click Setting - click Delete - enter your account password - click OK - Using a new phone to pair the lock again. A lock can only be paired with one administrator phone. Please stand within 10 meters away from the lock to open and connect the APP.

### **6.2. Switch through the Transfer locks function.**

Turn on the APP - click System Settings - click Transfer Locks - Select Locks - click Next - enter the recipient's APP account and the verification code - click Next - Finish (The phone is required to be connected to WiFi or mobile data network & within 10 meters from the lock ).

## **7. Remote Authorization of Passcode**

Turn on the APP - click Send passcode - select the type of the passcode (Permanent / Timed / One-time / Custom / Recurring) - click Generate. Then it will create a passcode. You can send the code to others by SMS, email and other chatting tools.(The phone is required to be connected to WiFi or mobile data network.)

## **8. Add or Clear IC card**

Select “ IC Cards” in the app, then select “ Add IC Card” from the menu on the right. There, enter a name to identify the card and select the type of access (temporary or permanent). When you press Ok, the lock will instruct you to bring the IC card closer to the lock to complete the process. Select “ Clear IC Cards”, all IC cards of this lock will be deleted.

## **9. Delete Already Sent Passcode by Administrator**

Turn on the APP - click Passcodes - select the passcode that has been sent - delete the passcode (The phone is required to be connected to WiFi or mobile data network and within 10 meters from the lock).

## **10. Add or Clear Fingerprint**

Select “ Fingerprints” in the app, then select “ Add Fingerprint” from the menu on the right. There, enter a name to identify the fingerprint and select the type of access (temporary or permanent). When you press Next, the lock will instruct you to place your Finger to the Sensor several times. Select “ Clear Fingerprints”, all Fingerprints for this Lock will be deleted.

## **11. System Reset**

Press and hold the reset button on the back panel of the lock, the lock will indicate “Please input initialization passcode”, then enter “000#” on the keypad, the lock will be indicate “deleting administrator successfully”, which means the lock has been restored to factory defaults.

# FAQ'S

## **Q: How can I reset my ttlock app account if I forgot my password?**

- A:**
1. Open the ttlock lock App, click Forgot password, enter the email address you registered for your ttlock account.
  2. Enter a new password, check Get code. You should receive verification code in the email, Enter the verification code to reset your password. Use the new password to sign in the account.

## **Q: Can I still use the smart lock when my phone is lost or turn off?**

- A:**
1. Yes. You can still use the traditional physical key or password to lock / unlock the door.
  2. Use a new phone to download the App, Sign in your App account with the email or phone number and password. Enter the verification code, then you can use the new phone to unlock the door. Don' t forget to reset the door after you unlock it.

## **Q: The door won' t lock automatically when I close it.**

- A:**
1. Check if Auto Lock is set. If not, press and hold the # key on the panel keypad for 3 to 5 seconds to lock the door.
  2. If the door doesn' t lock automatically when Auto Lock is set, then the lock has been installed incorrectly.
  3. The Auto Lock function is not activated when the batteries are completely discharged. Check if the batteries are discharged.

## **Q: Lock configuration failed.**

- A:**
1. Remove the mechanical key from the cylinder.
  2. Check that the door was closed properly or if lock operation was interfered.

## **Q: The App is disconnected from the door unit and / or I can't find my lock on the App.**

- A:**
1. Close the App, turn off your phone's Bluetooth. Then turn Bluetooth back on, and open the App.
  2. Refresh the App.
  3. The lock can only be connected to one user's App. It's possible that another user's phone App is already connected to the lock. If don't know which user is connected to it, you have to reset the lock.

**Q: The smart lock has started beeping whenever I lock or unlock the door.**

**A:** This is an indication your battery is low; it's time to change the batteries.

**Q: I'm unable to open the door from a distance of 10 meters / yards**

**A:** 1. The app works via a Bluetooth connection, which can be impacted by the environment.  
2. For both security and functionality reasons, try moving as close as possible to the lock."  
3. The battery is low, use the emergency power supply for the door.

## IMPORTANT INFORMATION

1. Read all instructions in their entirety.
2. Familiarize yourself with all warning and caution statements.
3. Remind all family members of safety precautions.
4. Always have access to your lock's standard key.
5. If using the Lock with the # key or Auto-Lock features, make sure to have your smartphone, passcode or standard key with you to prevent locking yourself out.
6. Replace low batteries immediately. Preventing Inadvertent Unlocking of Your Door.

### WARNING

Failure to follow these safeguards could result in your lock opening inadvertently.

1. Avoid keeping and storing phones and fobs unnecessarily close to the lock when inside the home.
2. Restrict access to your lock's back panel and routinely check your settings to ensure they have not been altered without your knowledge.
3. Protect the password to your ttlock app and your account.
4. When sending an eKey, always double-check that you are sending it to the correct recipient.
5. Protect and restrict access to your smartphone so that your app settings cannot be altered without your knowledge.
7. When sending eKeys, be aware of the difference between an Admin user and other users in the system. The Admin user can send, disable and delete eKeys.
8. If your smart phone is lost or stolen, reset your lock. Resetting your smart lock system will restore your lock to factory settings and delete all smart phones and fobs.

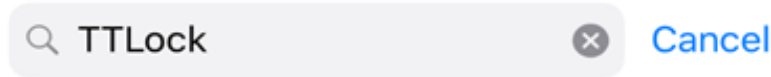


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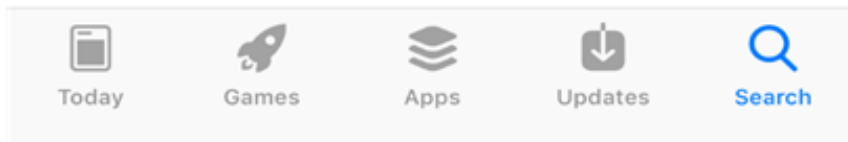
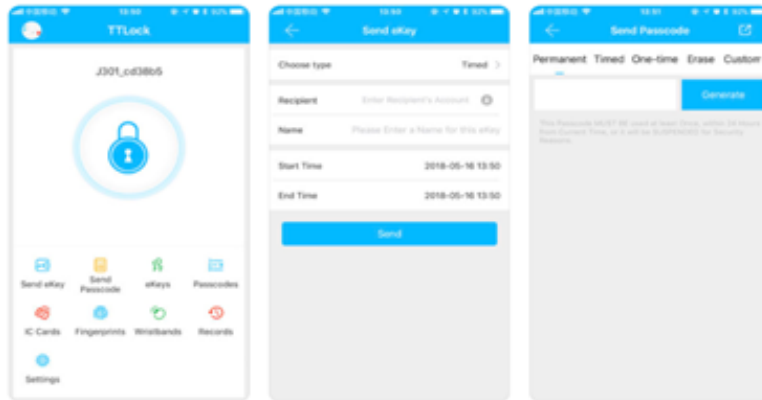
## Installing TTLock

Search for "TTLock" on the App Store



TTLock  
Lifestyle

OPEN



Android



Apple (iOS)



More Information

